

PATIENT INSTRUCTIONS


Access the Medpod Video Visit Website

- Launch the appropriate browser
 - For Android Devices: use Google Chrome or MicroSoft Edge
 - For Apple Devices such as an Iphone or Ipad use Safari
- Access the website : <https://Borealisheart.amp.medpod.net>
- If prompted, you must allow access to Location, Camera, and Microphone

Log In, Register, or Guest Login

- If you have previously registered to use Medpod, enter your Username and Password (**Note:** Username and Password are care sensitive)
- If you have not previously registered, use the "Register" or "Guest" login option
 - **Guest:** Allows for a 1x visit w/some demographic info required
 - **Register:** Allows you to create a Medpod account to login for future visits

Powered by



Register (Create and Confirm Your Account)

- **Create Your Account**
 - User-Id: Enter your email address
 - Password: Create your unique password
 - Minimum of 6 characters required
 - Minimum of one number required
 - Include at least one uppercase letter
 - Confirm Password: Retype your unique password
 - Click the blue "Register" button (An email will be sent to the account you used to register to "Confirm" your account; you must confirm your account to activate your Username and Password to then login to Medpod)

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